

Northeast Florida Coalition for Access to Health Care

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Views from Florida Health Justice Project:
*Medicaid unwinding and
other healthcare challenges in Florida*

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Presentation Overview

- Introduction/Refresher re Florida Health Justice Project
- Medicaid Enrollment Snapshots - Statewide & Region 3
- Statewide Medicaid Unwinding Data
- Issues We Are Seeing
- Lessons Learned Thus Far
- FHJP Resources re Unwinding
- Discussion: What issues are you seeing?

Florida Health Justice Project

<https://www.floridahealthjustice.org/>

- **Who we are:** Legal nonprofit focused on health justice in Florida
- **Mission:** Expand health care access and promote health equity for vulnerable Floridians.
- **How we work:** Use every tool in the “advocate's tool kit”
 - Advocacy and education
 - [Policy briefs](#), talking points, public comments
 - Consumer: [Know Your Rights](#) handouts and [videos](#)
 - Enforcement actions, including [litigation](#) to secure individual health care rights
 - Increase the capacity of the advocacy community
 - Publish [advocate guides](#)
 - [Trainings](#) & technical assistance
 - [Elevate voices](#) of individual Floridians facing healthcare access barriers - Stories Project
 - Secure health care rights through systemic [litigation](#).
 - Collaboration with partners on major health access issues, e.g. PHE, Medicaid Unwinding

[ENDING CONTINUOUS MEDICAID COVERAGE](#)[ACA, MEDICAID AND MEDICARE DEFENSE](#)[CARE FOR UNINSURED](#)[CONNECTING KIDS TO COVERAGE](#)[COVID-19](#)[ELDER HEALTH](#)[IMMIGRANT HEALTH](#)[LGBTQ+ HEALTH](#)[LITIGATION](#)[MATERNAL HEALTH](#)[MEDICAID EXPANSION](#)[RESOURCES](#)

ADVOCATING FOR ACCESS TO HEALTH CARE

Florida Health Justice Project engages in comprehensive advocacy to expand health care access and promote health equity for vulnerable Floridians.

ENDING THE CONTINUOUS MEDICAID COVERAGE REQUIREMENT



The Impact on Florida Families

Medicaid is complicated, and many recipients going through the redetermination process will need help. For those who are terminated from Medicaid, this includes help in understanding if their Medicaid termination notice is correct.

The video and portal materials have been created as a training tool and resource for legal services staff, navigators, and others who are assisting



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FHJP Publications

[Publications Page](#) - Topics Include:

- Care for Uninsured
- Connecting Kids to Coverage (CKC)
- End of Continuous Medicaid Coverage
- Home and Community-Based Services
- Immigrant Access to Health Care
- Maternal Health
- Medicaid
- Medicare
- Nursing Facilities/ALFs
- LGBTQ Health
- Self-Help Resources

Medicaid Unwinding



Enrollment Impact due to Continuous Coverage Requirement (Statewide)

Statewide	March 2020	March 2023	% Growth	April 2023
Parent/Caregiver	497,021	1,409,678	184%	1,417,693
Children 0-18	1,960,976	2,548,864	30%	2,559,927
Youth 19-20	62,721	217,595	247%	219,358
Total Family-Related	2,520,718	4,176,137	66%	4,196,978
SSI-Related	1,243,320	1,574,980	27%	1,581,558
Total	3,764,038	5,751,117	53%	5,778,536

Enrollment Impact due to Continuous Coverage Requirement (Region 3)

Region 3	March 2020	March 2023	% Growth	April 2023
Parent/Caregiver	48,485	116,647	141%	118,109
Children 0-18	168,734	219,522	30%	220,572
Youth 19-20	6,072	18,529	205%	18,774
Total Family-Related	223,291	354,698	59%	357,455
SSI-Related	110,314	139,784	27%	140,312
Total	333,605	494,482	48%	497,767

State of Florida Unwinding Data

Baseline # of beneficiaries enrolled as of February 28, 2023:	4,979,982		
As of April 30, 2023:	# of Beneficiaries	% of Determinations	% of Terminations
Total redeterminations completed	461,322	9%	
Outcomes:			
Renewed & retained	211,895	46%	
Terminated due to being determined ineligible	44,305	10%	18%
Terminated for procedural reasons	205,122	44%	82%

Issues We Are Seeing

1. **Departure from Published Unwinding Plan**
 - Initial group was to be individuals identified as both (1) ineligible; and (2) not having used Medicaid benefits in last 12 months
2. **Early redeterminations** - triggered by any update/change by beneficiary
3. **Incorrect/No Reason for termination** - e.g., “Your Medicaid benefits for this period are ending”
4. **Appeal Issues**
 - a. **Notice is buried and unhelpful**
 - b. **Notice threatens recoupment if appeal unsuccessful**
 - c. **Benefits not automatically continued upon filing of appeal**
5. **Call center overwhelmed/unhelpful**

Potential Additional Issues

1. **Limited Case Information Available via ACCESS**
2. **Improper Procedural Terminations - renewal submitted but not processed**
3. **No Termination Notice for Medically Needy**

Lessons Learned Thus Far

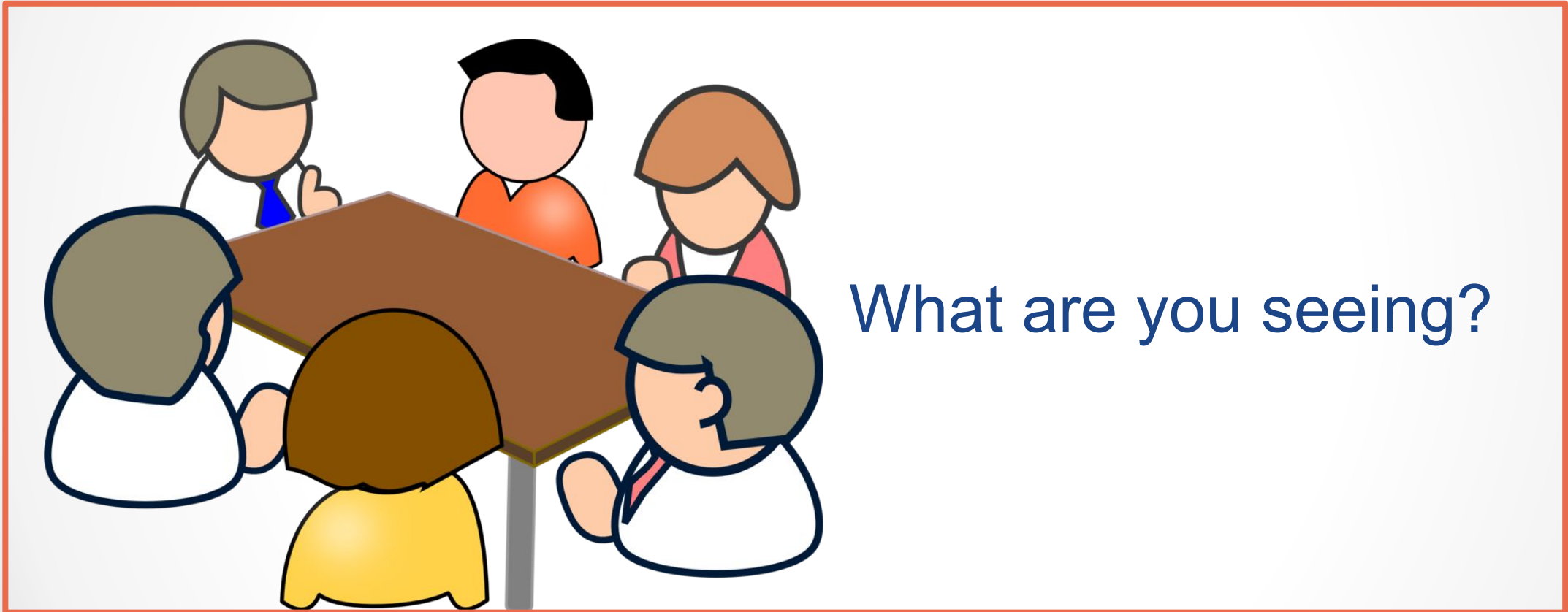
1. DO use online ACCESS account if at all possible. (Caution re electronic notice setting)
2. DO NOT make a new application or change before request for redetermination unless absolutely necessary.
3. DO file appeal with DCF Office of Appeal Hearings ASAP if individual believes they remain eligible for coverage.

FHJP Appeal Q & A [here](#).

FHJP Resources re Medicaid Unwinding

- [Video](#) regarding how to calculate eligibility, explanation of notices, other coverage options
- FHJP [chart](#) regarding income eligibility levels
- [Fact Sheets](#) regarding specific affected groups - e.g. parents, 19-20 year-olds, Medically Needy
- [Advocate Referral Form](#)

Discussion



What are you seeing?

THANK YOU!

If questions/suggestions, please contact:

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